

# 2019.3 Release Notes



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# Release Overview

BirdDogHR is excited to announce the 2019.3 Release for our customers. To aid with communicating updates on multiple modules, all enhancements and updates for the entire BirdDogHR Talent Management System are contained in this document. If you are interested in extending your license to include additional modules, please reach out to your BirdDogHR Customer Success Manager for more information.

This release provides new features, enhancements to existing functionality, as well as resolutions to known issues intended to improve the usability, scalability, and performance of the BirdDogHR Talent Management System. This document will describe the software updates and provide details to help you get started with these enhancements.

# Recruiting

## Recruiting Enhancements

This release includes the following enhancement to the Recruiting module:

### Additional Job Information Field

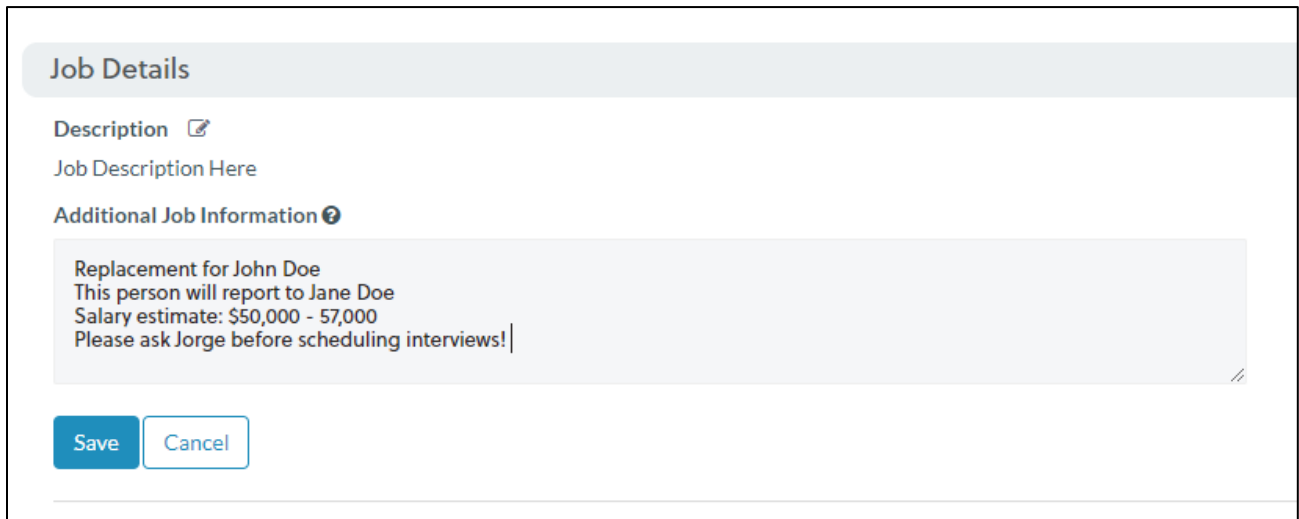
A new field has been added to the job profile page called Additional Job Information. This field is available in the Job Details section of the job profile page and can be populated while posting a job, posting a requisition, or after a job is posted.

This field is internal-only and will not be shared with the public when the job is posted. Helpful job-related information such as salary, manager, department, or other notes about the position can be added in the text area for internal reference.

To add information to the Additional Job Information field, use the edit icon next to the field name. Type information into the text area, then click Save.


Information previously added to the Additional Requisition Information field during the requisition process will now appear in the Additional Job Information field. The Additional Requisition Information field has been renamed to Additional Job Information.

Information added to the Additional Job Information field will be available in a new column on the Job Data Report for easy reporting purposes.




The screenshot shows a web interface for 'Job Details'. It features a 'Description' field with an edit icon and a text area containing 'Job Description Here'. Below this is the 'Additional Job Information' field, which is currently empty. At the bottom of the form are 'Save' and 'Cancel' buttons.

**Job Details**

Description 

Job Description Here

Additional Job Information 

Replacement for John Doe  
This person will report to Jane Doe  
Salary estimate: \$50,000 - 57,000  
Please ask Jorge before scheduling interviews!

Save Cancel

## Additional Recruiting Enhancements

This release includes the following additional enhancements to the Recruiting module:

Enhancement	Description
<b>EEO Information Added to Job Data Report</b>	Columns for both EEO Job Group and EEO Job Category have been added to the Job Data Report. Columns will be populated with the selected value in the EEO Job Group field and the EEO Job Category field, respectively.
<b>Sunset Google Plus</b>	Google is sunsetting Google Plus in April 2019. For this reason, Google Plus icons, links, and fields have been removed from the ATS.

# Onboarding

## Onboarding Enhancements

This release includes the following enhancement to the Onboarding module:

### Revised State Withholding Forms

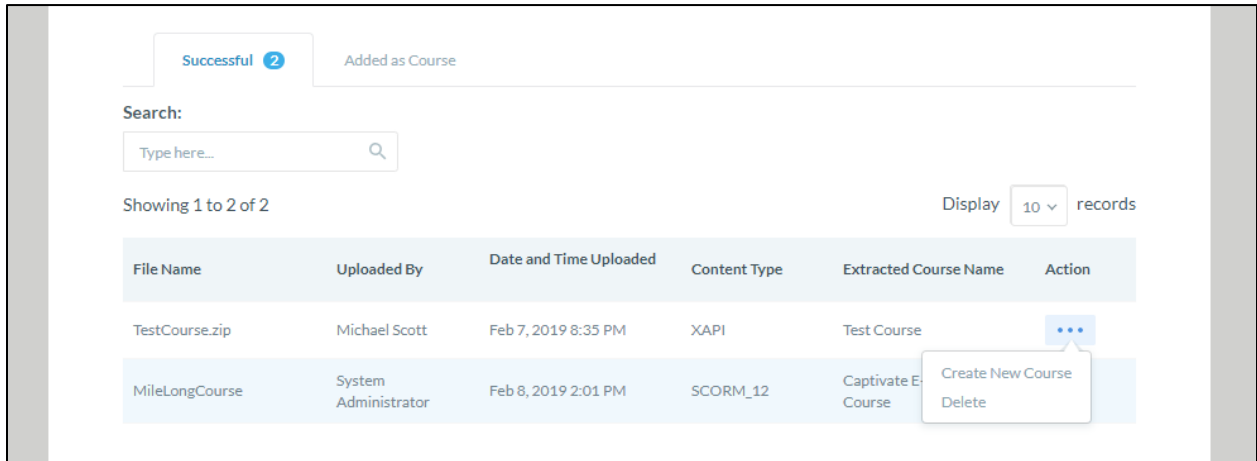
The following state withholding forms were updated to the 2019 version with a patch release on February 19<sup>th</sup>, 2019. If any additional states update their withholding forms, BirdDogHR will subsequently update their corresponding form(s) in Onboarding.

- Arizona
- Arkansas
- California
- Connecticut
- Georgia
- Hawaii
- Idaho
- Indiana
- Iowa
- Kansas
- Kentucky
- Maine
- Maryland
- Minnesota
- Mississippi
- Missouri
- Montana
- New Jersey
- New York
- Oklahoma
- Oregon
- Puerto Rico
- Rhode Island
- Vermont
- Wisconsin

# Performance

## Manage Online Courseware Enhancements

We've made enhancements to our Online Course Management courseware upload process based on feedback from our customers. Previously, courseware that was successfully uploaded, but had not been used to create a course, was unable to be removed. Successful new courseware uploads can now be deleted and removed from the successful tab.



We've also removed the ability to delete courseware updates that have failed on upload. This will eliminate the possibility of accidental courseware deletion. Courses will continue launching the previously successful courseware file.

## Resolved Issues

The following issues have been resolved in this release. These issues may not affect all customers. Issues are sorted in numerical order by tracking ID.

If additional information is required, please contact Customer Care and reference the ID #'s displayed.

Tracking ID	Functional Area	Description
<b>ATS-2759/ CC-1333</b>	Candidate Pool	When searching the candidate pool, keywords were not highlighting on search results. This has been resolved.
<b>ATS-2738/ CC-1307</b>	Career Builder	The Career Builder job feed was modified to better manage job updates.
<b>ATS-2758/ CC-1342</b>	All Jobs Report	The All Jobs Report was sporadically timing out when users were attempting to run it. This has been resolved.
<b>ATS-2699/ CC-1259</b>	Job List Page	The job list page was sporadically showing select buttons. This has been corrected.
<b>REP-106/ CC-1347</b>	AdHoc Report	EmployeeID column in AdHoc Report was displaying incorrectly.
<b>LMS-1726</b>	Account Information	Users were unable to access Account Information.
<b>PRF-580/ CC-1355</b>	Evaluation Administration	Evaluations with unsent emails were unable to be deleted.



## Supported Browsers

The BirdDogHR Talent Management System is designed to provide browser-neutral service delivery. It is recommended that you use modern browsers, as we make every attempt to support the latest versions of the following browsers.

Browser	Version
Microsoft Internet Explorer (not compatibility mode)	11
Microsoft Edge	Latest*
Mozilla Firefox	Latest*
Google Chrome	Latest*
Apple Safari	Latest*

\* Browser updates occur on a schedule outside of our release process and we cannot control issues as a result of a recent browser update. Our overall strategy is to maintain active browser support based on demand. Regardless of formal browser support, we will always troubleshoot and correct issues impacting users to the best of our ability within reasonable means.

## Mobile Device Support

BirdDogHR views mobile device support as a critical capacity for our customers and we continue to add functionality to enhance the user experience on mobile devices. However, with many different devices and device specific software, it is impossible for BirdDogHR to test against every possible combination. With any questions or concerns, please feel free to contact our support team.

# Technical Support

For technical assistance for any of our modules, contact support staff at:

- **Phone:** 1-877-252-2168
- **Web:** <http://support.birddoghr.com>
- **Email:** [customercare@birddoghr.com](mailto:customercare@birddoghr.com)

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